



OPEN SIGHT
HAMPSHIRE

Home visiting appointments - mutual expectations

An Open Sight Hampshire Independent Living Advisor has recently made an appointment to visit you at home to provide a service.

To comply with Government Legislation and Guidelines related to Covid-19, including personal health, safety and wellbeing, Open Sight Hampshire has produced this leaflet to clarify mutual expectations in readiness for, and on the day of, your appointment.

The Advisor and Support Worker, if applicable, will -

- Telephone you 72 hours before and on the morning of the visit to confirm your health with regards to Covid-19 symptoms
- Use sanitising wipes and hand sanitiser
- Wear a face covering and gloves
- Not accept food or drink
- Not shake your hand
- Maintain a safe social distance of 2m or 1m+ where appropriate
- Not visit you if they feel unwell
- Have limited time in your home to complete the service

Please will you -

- Tell the Advisor if you're showing any signs of the virus or are feeling unwell
- Maintain a safe social distance of 2m or 1m+ where appropriate
- Open a window for better ventilation
- Have no more than one additional person in the room
- Wear a face covering (unless medically exempt) and gloves

Please note, if the Advisor is unable to confirm by phone your health status prior to the appointment, it will be automatically cancelled.